

Manufacturer's Warranty and Support Terms

WARRANTY

Subject to the terms and conditions below, Majestic Caravans warrants that any items of the Caravan that are of Majestic Caravans' manufacture, to its knowledge, will be free from defects in material and workmanship under normal use for the applicable warranty period as set out below ("Warranty"):

All Majestic manufactured Coromal Caravans carry a 3 year structural factory warranty

This Warranty applies to the original Purchaser and is not transferable if the Caravan is sold by the original Purchaser during the Warranty Term.

If a defect covered by this Warranty appears, the supplier will, in its sole discretion, either:

- (a) repair or replace the item without charge for parts and labour incurred in the rectification; or
- (b) cause the item to be repaired or replaced by an authorised dealership without charge for parts and labour incurred in the rectification.

The Supplier reserves the right to make improvements and/or product changes and is not obliged to provide original manufactured products for Warranty purposes. Where appropriate, a superseded original product will be replaced with a currently available product.

Goods presented for repair may be replaced by refurbished goods of the same type rather than being repaired. Refurbished parts may be used to repair the goods.

WARRANTY CLAIM

1. If work under this Warranty is required, the Purchaser should immediately contact the place of purchase. The supplier will not reimburse costs of repairs performed by outside companies without prior consent from the supplier.
2. Any Warranty claim must be accompanied by:
 - (a) proof of purchase;
 - (b) full details of the alleged defect; and
 - (c) appropriate documentation (such as historical and maintenance records).
3. The Purchaser must make the Caravan available to the place of purchase or any of its authorised dealerships for inspection and testing. If such inspection and testing finds no defect in the Caravan, the Purchaser must pay usual costs of service work, evaluation and testing.
4. For defects in Materials and Workmanship, the Purchaser must bear the cost of the transport of the Caravan to and from its place of purchase or any of its authorised dealership, and all insurance of the Caravan.
5. For defects in Caravan Construction Workmanship, the Purchaser must bear the cost of the transport of the Caravan to and from the supplier in Melbourne, and all insurance of the Caravan.
6. In the event that the Purchaser may have cause to lodge a claim under this Warranty, it is possible that the repairs or the handling of such claim may be delayed if the details on the Warranty Registration Certificate contained in this booklet are not completed and forwarded to the supplier within 7 (seven) days of the date of purchase.

EXCLUSIONS

This Warranty does not cover the following:

- Chassis, brakes or tyres. For any claim please refer to the relevant manufacturer.
- Other items not manufactured by the supplier including appliances such as refrigerators, stoves, microwave ovens, freezers, air conditioners, radios or radio/cassette/DVDs, televisions or other options, which may be covered by the respective manufacturer or supplier of that item. Removal and re- installation costs of such items to enable repair under that warranty are the responsibility of the Purchaser. Please refer to local agency for service.
- Defects resulting from overloading, misuse, negligence, accident or any other cause beyond the direct control of the supplier.
- Defects resulting from the fitting or installation of any accessories or options such as air conditioners, annexes or other items after the Caravan has left the premises of the supplier.
- Any rectification, modification or other work required due to alterations in Local, State or Federal legislation, which occurs after manufacture of Caravan.
- Any consequential damages or repair work necessitated due to the continued usage or towing after a defect has, or should have become apparent to the Purchaser.

- Defects resulting from the Purchaser's failure to properly use, operate and maintain the Caravan in accordance with instructions, recommendations or specifications including applicable maintenance schedules contained in this booklet.
- Defects resulting from subjecting the Caravan to abnormal conditions, including environment, temperature, water, fire, humidity, pressure, stress or similar.
- Defects resulting from using unauthorised parts or accessories on or in relation to the Caravan.
- Defects resulting from using the Caravan other than for the purpose for which it was designed.
- Water damage caused by creek crossings, flooding and other similar conditions.
- Damage or defects caused by excessive speed, hard impact or use of the Caravan in unsuitable 4WD or off-road applications.
- Shrinkage, fading, punctures or tears to fabric items such as soft furnishings, mattresses and upholstery.
- Damage to surfaces and seals caused by after-treatments such as coatings, protectants and sealants.
- Normal wear and tear, deterioration due to exposure or damage due to natural causes.
- Rental hire or commercial use of this Caravan will void this warranty.

This warranty does not apply to normal service and maintenance items. It is the responsibility and obligation of the Purchaser to service and maintain the Caravan in a safe and roadworthy condition. Failure to do so may void this warranty.

Warranty will not be considered applicable if the supplier is not notified of an existing or alleged defect during the Warranty Term.

LIMITATIONS

Majestic Caravans makes no express warranties or representations other than set out in this Warranty. The Supplier does not authorise any dealer, agent or representative to assume for it any responsibility or obligation, whether expressed or implied, verbally or in writing, except to refer to this Warranty.

The repair or replacement of the Caravan or defective part of the Caravan is the absolute limit of the suppliers' liability under this express Warranty.

OTHER LAWS

The above warranty is in addition to any rights provided to the Purchaser through Australian State and Federal legislation that cannot be excluded. Nothing in this warranty is to be interpreted as excluding, restricting or modifying any State or Federal legislation applicable to the supply of goods and services which cannot be excluded, restricted or modified.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

**Coromal Caravan OEM Warranty
Built by Majestic**

PURCHASER'S NAME:					
ADDRESS:					
CITY:		STATE:		POSTCODE:	
TELEPHONE No:		MOBILE No:			
DEALERSHIP:					
DEALERSIP ADDRESS:					
DATE OF DELIVERY:					
YEAR OF MANUFACTURE:					
MAKE & MODEL:					
VIN No:		REGO No:			

Purchaser:

Dealership Representative:

Signature

Signature

Date

Date